

EXHIBIT 20

Email: Plaintiffs dispute over
\$60,000
in unsubstantiated charges.



hanna nilsson <hannaarizona@gmail.com>

Exhibit 20: disputing charges**Re: FW: Send data from MFP13459529 09/14/2020 15:06**

1 message

hanna nilsson <hannaarizona@gmail.com>
To: Scott Teerink <Scott.Teerink@robson.com>

Mon, Sep 14, 2020 at 3:36 PM

Scott

This can never be true. I have been in this place little over a year. I was given one year free rent from the delivery day which was in July, then I was supposed to get three months free cam charges starting from July 2019. Then I have an outstanding credit of almost \$12,000, which I never collected. We were already discussing it back in June, and you told me that my first rent for May (which I actually contested, since I was not supposed to pay rent 11 month from the delivery date, which again was July, I still don't know what are my monthly cam charges. Is the office open? I need to talk to Chrissy (think this is her name)

On Mon, Sep 14, 2020 at 3:19 PM Scott Teerink <Scott.Teerink@robson.com> wrote:

Hanna,

Thanks for taking my call today. Please find attached the current statement that was sent out. Would you like it sent to a different address?

Sincerley,

Scott Teerink
Senior Property Manager
Robson Communities - Property Management Division
480-895-0791
25229 S. Sun Lakes Blvd #114
Sun Lakes AZ 85248

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Best regards
Hanna